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**FOR  
IMMEDIATE  
RELEASE**

***Patriot Café and Retail Store Receive Recognition as the Best of the Best***

LEBANON – September 3, 2013

The Patriot Café, at the Lebanon VA Medical Center, was recently selected as one of the best dining facilities in the entire national network of VA hospitals. Lebanon was one of 16 recipients of the “Outstanding Canteen of the Year” award. The Outstanding Canteen Award is an annual award recognizing those dining facilities and retail outlets at local VA medical centers which exceed customer service expectations, reflect outstanding operating results, and meet or exceed standards for year-end-inventory management.

The competition for the award involves an in-depth objective and subjective evaluation of a canteen’s operations and achievements. Customer populations are requested to provide feedback about the quality of service rendered at their respective location. Facilities compete for this award with others of similar size and scope of operations. There are two categories of recognition -- large facilities and small facilities. Lebanon won in the large canteen category.

Robert W. Callahan, Jr. the medical center director congratulated his staff telling them, “Once again you have clearly outdone yourselves. Your dedication to customer service is one more reason, Veterans of south central Pennsylvania make the Lebanon VA Medical Center, their health care provider of choice.”

Each winner receives a commemorative plaque to be posted in the canteen in addition to other awards. The term canteen is an old military reference to cafeterias or areas where troops could dine, socialize, or purchase items for personal use.

Lebanon VA Medical Center is one of 152 medical centers across the United States which are dedicated to serving the unique needs of America’s Veterans. The VA is the largest health care system in the country, using state of the art technology to improve the health of Veterans from every generation. Every Veteran enrolled in VA healthcare meets the Affordable Care Act standards for possessing health care coverage.

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